

EVALUATION REPORT OF CSW59

Monitoring and evaluation (M&E) is a process that helps improve performance and achieve results. Its goal is to improve current and future management of outputs, outcomes and impact, assess the performance of projects, programmes and processes. Moreover, it establishes links between the past, present and future actions.

This report was prepared according to the answers of the D20's. In the questionnaire, there are 20 questions and 8 of them are open-ended. The major goal of this study is to determine the problems that our delegates have faced on the process of CSW59 and take necessary measures in order to realize a more successful process management for CSW60.

Thirteen participants were involved in the evaluation process. Eleven of them are the delegates of BPW International to the CSW59 and 2 of them are the UN representatives who participate in the whole process, although they are not official BPW International delegates. No one involved in the survey was from the BPW International Executive Board.

Most of the points that were mentioned in Part 8 by our delegates were clarified during the preparation period by emails through regional coordinators. The importance of the regional coordinators was also underlined by some of the survey participants concerning their leadership through the CSW processes. And more than 80% of the survey participants agreed to activate a sub-link for frequently asked questions (FAQs) under the link of CSW. We will activate this link soon to clarify missing points for the CSW59 and get a good start for CSW60.

You will find the results of the survey below:

1-How many BPW Side Events did you participate in?

46% of participants participated in 1 to 3 side events.

54% of participants participated in 4 to 6 side events

2-Please assess the side events that you participated in, from 4 to 1 (4 is the best).

Ranking of the BPW International Side Events according to the participants:

- Equal Pay Day & The World Can't Afford To Wait Until The Next Century To Have Equal Participation in Parliaments
- Women's Role in Water Diplomacy as Key for Empowerment
- Empowering Women in Business through Online Training & Mentoring
- Economic Empowerment of Women and Women in Decision Making & Impacts of Child Marriage on Empowerment
- Women and Peace and Security and Empowering Women in Conflict Zones & Aged Society and Women's Empowerment
- Culture and Women's Empowerment from the Case Studies in Japan with Performance of Songs and Crafts
- Ensuring Education For Girls And Women in the Post-2015 Agenda

3-Please assess the morning sessions.

23% “Very Successful”

52% “Successful”

25% “Not Bad”

4- If your answer is “not bad” or “unsatisfactory” Please write your recommendations.

- The number of the morning sessions is not enough, especially in the first week because of the official morning briefs of the UN. So, good to have new delegates matched with experienced members, or UN Representatives for mentoring and/or orientation program might be arranged prior to the CSW process.
- Simplified information (leading by examples) which facilitate the participation of delegates to the official UN sessions, side events and parallel events, should be given during the morning sessions.
- UN Vice President and some of the UN Reps made efforts to organize everything. But professional service should also be given to update the delegates during the process. It is more important for those who are without a laptop or cell phone because of the roaming fees.
- It might be nice to have evening meetings where we can share our experiences, share cocktails, bring in a pizza, just a few more times a week. Also, it might be nice to organize a fun event for the D20 on the weekend. Perhaps a group tour or tickets to an off-Broadway show or TV taping.

5- If the one-day long CSW Orientation Program will be arranged, do you think you would participate in it before CSW60?

69% “Yes”

23% “No”

8% “N/A”

6- Have you ever been in previous CSW Processes?

54% “Yes”

46% “No”

7- What do you think of the nomination process?

5% “Very Successful”

56% “Successful”

20% “Not Bad”

10% “Unsatisfactory”

9% “N/A”

8- If your answer is “not bad” or “unsatisfactory” please write your recommendations.

- The process should be finalised at least two months before in order to get good price for flight tickets, make hotel reservations and get visa.
- Most of the delegates attended for only a few days. The delegates who will participate in the full process should be nominated.
- The number of delegates from each region have been determined according to the number of the members. And the number of the members of the national federations should also be considered within the regions.
- The delegates from each region should be coordinated under the supervision of the regional coordinators. It would be helpful to attend together specific side event and parallel events on a similar issue that we may want to issue a position paper on.
- Besides the delegates, members who are speaking in side events or parallel sessions should have accomodation for attending other side events and parallel sessions.

9-What do you think of the registration process?

2% “Very Successful”

51% “Successful”

32% “Not Bad”

1% “Unsatisfactory”

14% “N/A”

10- If your answer is “not bad” or “unsatisfactory” please write your recommendations.

- We need a functioning UN Coordinator.
- Although a UN Pass was required for attendance to all meetings in the UN, some of the UN Representatives (who already had a UN Pass) were nominated as delegates.
- There should be a system to manage online individual registration and auto-confirmation of registration.
- Confirmation of the D20s has to be made earlier.

11- What do you think of the on-line CSW59 handbook?

15% “Very Successful”

49% “Successful”

31% “Not Bad”

1% “Unsatisfactory”

4% “N/A”

12-- If your answer is “not bad” or “unsatisfactory” please write your recommendations.

- The BPW handbook is unnecessary because of the NGO CSW/NY Handbook and the Advocacy Training Handbook distributed to the participants. We only need a list of BPW events, a list of participants with emails and cell phones, a list of Regional Caucus meetings and the zero draft document.
- Need to note that the book was good, but it should include substantial notes about advocacy training.
- Although the preparation of the CSW Handbook requires a lot of work, it has little effect. Instead of CVs and reports of UN Representatives, a good text for CSW procedures and main advocacy points that should be used in a practical way during the CSW should be linked.
- Instead of acronyms such as IWRM; the full wording should be preferred such as Integrated Water Resource Management.
- Include maps of where the events should take place together with the list of events.

13- Do you prefer to prepare a CSW Procedure Manual rather than preparing a CSW Handbook for each year?

80% “YES”

15% “NO”

5% “N/A”

14-What do you think of the UN Administrator?

10% “Successful”

29% “Not Bad”

41% “Unsatisfactory”

20% “N/A”

15-Please justify your answer? (Why she is very successful? or Why she is not successful?)

- The changing protocols at the UN also was a challenge for the Administrator. So I believe that she was as successful as possible in trying to cope with a shifting, transitional landscape both within IFBPW and the UN process. I believe that when there is a change of Administrators, more connection between the outgoing and incoming executive might have eliminated some of the problems.
- We weren't able to attend some sessions because of the re-scheduling of parallel events. Yet, she has to update the delegates on time.
- Seems not to understand the process and what her task is. Did not see any contribution from her.
- Not rapidly responsive to the changes. Information was not clearly articulated. Keep it short and sharp.
- Who was she and what did she do? I'm here in the US and didn't know we had one.
- In order to enhance my judgment, I need to learn the role of UN Administrator at CSW from the bottom of its machinery, and I am sure that I have begun to learn it, thanks to you.

16- Did you receive information regularly before the CSW59?

77% "YES"

21% "NO"

2% "N/A"

17- If your answer is "No" please write your recommendations.

- The coordination of information was also a challenge at times due to time delays or crossover of information.
- The information is being distributed for new delegates.
- The messages were convoluted. So, I sometimes read them twice to work out what was being said.
- I ask you to give us information not only on IFBPW homepage but also by using personal email by reasoning, directing, naming, numbering, and listing the information you give, so that we may figure out your intention easily.
- I like your way of administration and I respect you as well.

18- What do you think about creating a sub-link for frequently asked questions (FAQs) under the link of CSW?

53% “Completely Agree”

31% “Agree”

1% “Unnecessary”

15% “N/A”

19- What do you think about holding a webinar before CSW60 to orient D20’s?

69% “Completely Agree”

23% “Agree”

2% “Unnecessary”

6% “N/A”

20-Please write your recommendations to increase effectiveness of BPW International in the UN CSW Processes.

- Everyone should be required to attend the advocacy training so they learn how to work with the UN.
- There should be a cadre of BPW members attending the caucus meetings from the 5 regions and reporting back to the group.
- We need to have a complete list of all of the BPW members attending CSW with indication of their email address. This would allow us to reach people also during CSW and to inform them with the latest changes, special events, etc.
- We ought to reach out to other NGOs more.
- We need to prepare oral statements when asked – someone ought to be in charge of organizing this.
- We need to do more interventions in the drafts of the outcome documents – work with member states.
- Utilising the knowledge, skill and experience of long-term attendees.
- CSW’s priorities are the agreed conclusions. IFBPW has to be present during the discussions with the government members! We have the possibility to make short statements there. Be aware of the registration deadline; usually end of January. We have to be more visible.
- A good website will help us to increase our performance. We should give information on the proceedings of the CSW60 by our webpage, how to find things, how to organize oneself for the preparation, etc.
- Outline the format for reporting with some examples so delegates can report in a more deliberate and organized manner.
- Regional Coordinators should participate in the process efficiently in order to lead their delegates.

OTHER KEY MESSAGES FROM THE SURVEY

- The IFBPW Executive must learn to speak with a single voice and act professionally.
- You should involve Leadership Summit more to build up a connection between CSW Process and Leadership Summit.
- Leadership Summit should be more interactive and all member countries should be invited to participate, not let Brazil and Spain dominate.
- The hotel which has enough capacity for the accomodation of all delegates together should be arranged. This year's reservations seemed disorganized, although I thought the Best Western turned out an excellent recommendation and cost.
- The venue where the Executive Board is staying should be decided at the latest by the end of the year. Most of the participants book their flights very early. It would make our registration process easier if we knew the place where the EB is staying.
- There are always things which will not go as organized and that we can do better. Some were definitely out of our control. Despite any minor frustrations – it was an awesome experience – and I wish to thank you for the opportunity to attend and be part of our IFBPW sisters around the globe. It also gave me as a Delegate some directional changes that we could implement. All in all, everyone did a wonderful job of managing the changes the best they could as they occurred.
- There are many miss and wastage besides some hits. I would like to see the financial for this event published at our website. Personally I have organised many events for 200 people and ensured everyone left happy with good memories.
- I thank you from the bottom of my heart for your giving me such a wonderful opportunity.
- I do appreciate the enormous preparative work you did. It was your first year and I mentioned so many points to help professionalize the whole process.
- Thank YOU for all your hard work and dedication to the BPW mission!